

Schedule Free Dementia Training for Your Team



Improving Emergency Services for People Living with Dementia

Oregon Care Partners offers free dementia training with a Positive Approach to Care® Certified Dementia Training Expert to help emergency personnel recognize and provide effective service when dementia is a potential factor.

This training was created to equip you with the information and skills needed to navigate challenging interactions and improve outcomes for individuals living with dementia.

Contact us today to schedule free onsite training for your team.

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Learn about our free online training options at OregonCarePartners.com.



Class Description & Learning Objectives

Recognizing symptoms of dementia and knowing how to reduce stress and resistance of people affected with the disease during precarious situations is vital for emergency personnel. Improving Emergency Services for People Living with Dementia shows law enforcement officers, firefighters, EMTs, 911 dispatchers, and emergency room personnel how to best handle challenging behaviors and issues related to abuse or neglect.

A Positive Approach to Care® certified dementia training expert will review signs and symptoms to improve recognition of the presence of dementia and offer simple and effective strategies to reduce resistance and distress in crisis situations and during routine interactions and transports.

This hands-on training addresses common problematic interactions and situations through demonstration and provides physical and verbal skills building for immediate use in daily service provision.

In the class you will learn:

- About Alzheimer's disease and other forms of dementia
- How to recognize the potential presence of dementia
- How to best help a person with dementia in cases of abuse, neglect, fraud, theft, wandering/ elopement, or medical emergencies
- Why it is critical to investigate possible causes of agitation and extreme behaviors rather than simply using medications to sedate or reduce distress
- The impact of changes to the visual field awareness on a person living with dementia's ability to interact with people and the environment safely and effectively and how to change your approach and interaction with them to improve outcomes
- The impact of the loss of peripheral awareness when driving and reasons why people might not realize the risks they pose or have difficulty changing their transportation patterns
- How to use visual-verbal-tactile cues with the Positive Physical Approach® and Hand-under-Hand® techniques to promote safer and more effective connection, interaction, and communication with a person living with dementia
- How to best communicate with a person living with dementia
- How to help a person living with dementia to cooperate and follow instructions

